

Welcome to

Summerfields

Any questions? Please ask at or call reception – they'll be happy to help

01493 731 419

Out of hours please call

07810 832 105

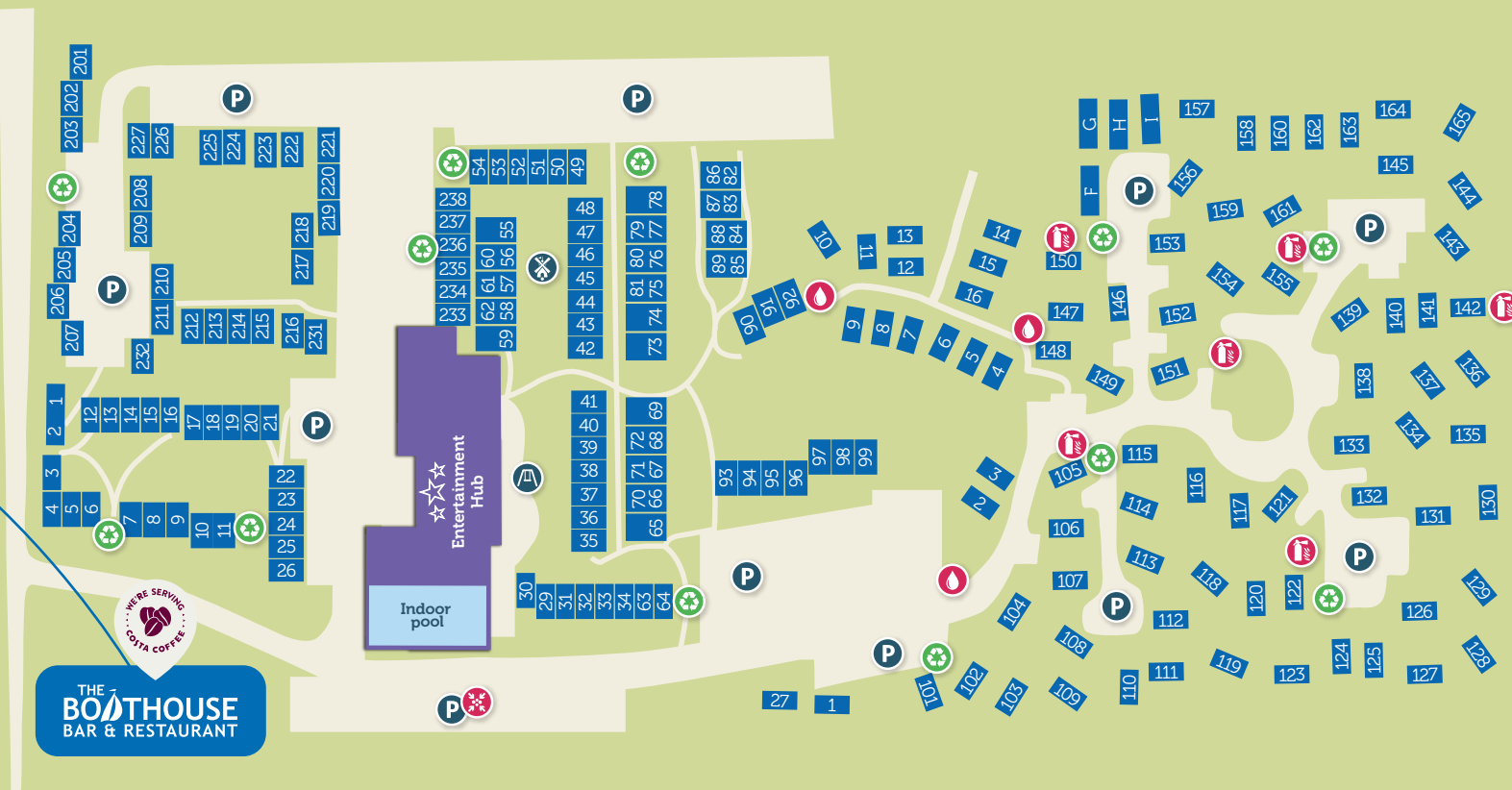


Scan the QR code above to **download this map**



The essentials

- Reception
- The Boathouse Bar & Restaurant
- Showbar
- Outdoor play area
- Swimming pool
- Soft play
- Crazy golf
- Amusements
- Parking
- Fire extinguisher
- Fire assembly point
- Fire hose
- Recycling/general waste point



Speed limit around the park is **5mph**



Please drive safely around the park. Quad bikes, segways, hoverboards, e-scooters and similar vehicles, along with commercial, pickup or working vehicles including large vans are not permitted on park.



Please note - Passes are required for admission to all facilities. Activities and facilities vary by date.



Scan the **QR code** above to pre-book your activities or visit one of our **on-park booking hubs**.



Scan this QR code for your welcome pack

Welcome...

Scan the QR code and take a look through your welcome pack to find everything you need to know about your holiday, including:

- All the facilities you can enjoy
- Where you can enjoy a drink and a good meal... or just a snack
- Useful on-park and local telephone numbers
- Details about local attractions in the area for you to visit

Don't miss out!

Make sure you check out your **What's On Guide** for details of all our daytime and evening activities, plus live entertainment for all the family.



Ensure your holiday is a safe and happy one

Please take a few minutes to read our important safety information

Playing Safely

- Familiarise children with the park layout, the location and number of your holiday home, the park map is great for this.
- Know where your children are at all times.
- Kids' clubs are great entertainment, but they aren't childcare facilities. Under 8s must be accompanied at the kids' clubs by a responsible adult and children remain the responsibility of parents at all times.
- Please tell a Parkdean Resorts Troupier if your child has a medical condition or allergy.

Driving Safely

Important points to remember:

- 5mph speed limit.
- Seat belts must be worn.
- Use designated parking areas and park courteously so all spaces can be used.
- It is an offence to drive a vehicle under the influence of alcohol or drugs.
- All roads in the park are subject to the same laws as public highways.
- Only 1 car permitted per caravan, any additional to go in the main car park.
- Quad bikes, segways, hoverboards, e-scooters and similar vehicles, along with commercial, pickup or working vehicles including large vans are not permitted on park.

BBQ Safety

- Ensure only cold ash is disposed of in the bins.
- NEVER take a portable barbecue, lit charcoal or a camping stove into an enclosed space like a tent, caravan, awning or glamping accommodation, either for warmth or to cook.
- Ensure all BBQs, stoves and camping lights are fully out before going to bed.
- Do not use your BBQ on the decking.

Fire Safety

- If there is a fire in your holiday home then immediately exit and call 999 detailing your pitch number and that you are on Summerfields Holiday Park.
- If safe to do so, alert the holiday homes surrounding yours to ensure others can evacuate in case of risk of fires spreading.
- Use the nearest fire alarm sounder to further alert park users.
- Alert the park team via telephone or in-person.
- To ensure your safety, do not store any items in the boiler cupboard area.

Gas Safety

- If you smell gas please exit your unit opening doors and windows on the way out. Inform a member of the team or call the security number.

Carbon Monoxide Safety

- Carbon Monoxide detectors are fitted in your accommodation for your safety please do not tamper with the alarm.
- If the alarm sounds please open doors and windows as you leave, turn the gas off outside the unit and inform a member of the team or call the security number.

Allergens

- If you have an allergy, please make sure you tell a member of the team before ordering any food.

Walking Safely

- Our parks are set in natural areas, please take care when walking around park as it can be uneven under foot.

Sun Safety

Block the sun, not the fun!

- Don't forget to: wear a hat, apply sunscreen, seek shade, put on sunglasses and wear a t-shirt.

Water Safety

Swimming Safely

- Pool rules are displayed around the pool and must be followed. Our pools are supervised by qualified lifeguards and their instructions must be obeyed.

- Before entering the pool, please remove all jewellery and use the shower.
- A responsible person of 16 or over must accompany children under 8 in the water.
- One responsible person must not accompany more than two children under 8.
- Remember: no photography or video cameras are allowed around the pool.

When it goes wrong?

Accidents or Emergencies

- Please ensure accidents on park are reported to a Parkdean Resorts' team member nearby or security who will be able to seek a qualified first aider if required.
- In the event of an emergency call 999 immediately, then inform reception (or security at night), let us know if we need to direct an ambulance to your accommodation.

First Aid

- There are first aid kits located in all departments including our site vehicles.



This map was made using vegetable based inks and chlorine free material.

